

Privacy and cookies policy

This privacy and cookies policy sets out how we obtain, store and use your personal information when you use or interact with our website, or where we otherwise obtain or collect personal information

We collect your information when you provide it to us in writing, by email, telephone, fax or other electronic data transfer methods such as from your use of our website contact form and website cookies. Occasionally your data may be passed on to us from third parties.

The personal information that we may collect includes name, contact details, IP address and any additional personal information you may provide.

This information is used for legal and administrative purposes (particularly to contact you), in connection with business purposes and to improve our website. We will not share your information for marketing purposes with other companies.

We will only disclose your personal information to third parties to the extent necessary to deal with your requests and where required by law. We keep your personal information for no longer than necessary, taking into account any legal obligations we have and any other legal basis we have for using your personal information.

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us.

We secure your personal information using appropriate controls such as storing your personal information in secure physical storage or on secure computers/servers, and only granting access

to your personal information where necessary by designated personnel.

We use cookies on our website to verify individual's access rights, to record user preferences and to collect locational information. Cookies are data files that are sent between web servers and web browsers, processor memory or hard drives to recognise a particular user's device when the user accesses a website.

Cookies do not usually contain personal information. Cookies may, however, be used in combination with other information to identify you. Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track the visitor's use of the website and to compile statistical reports on website activity.

You can set your browser not to accept cookies and the above website tells you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.

Our website contains links to other websites. This privacy policy only applies to Simone Russell Housing Solutions website, so when you link to other websites you should read their own privacy policies.

We keep our privacy policy under regular review and we will place any updates on this web page.

Simone Russell Housing Solutions

creative approach • practical solutions



simonerussellhousing.co.uk